

Please note: By registering for our tours you declare to have read, understood and accepted our terms and conditions.



escape discover explore

# Terms and Conditions

## Nature Tours of Yukon Inc.

We accept registrations on a first come, first served basis. You are encouraged to apply early as we cannot overfill our trips. Upon receipt of your registration form and deposit, we will send you the final details to aid in your preparation.

- A non-refundable deposit of 20% of the trip fee is required to hold your reservation.
- The trip/service contract is in effect after receiving 20% deposit payment.
- The balance of the fee is due 30 days prior to the start of the trip.
- Cancellation policy and fees:
  - Until 30 days before departure: 20% of the total amount.
  - 29 to 15 days before departure: 50% of the total amount.
  - 14 to 7 day before departure: 75% of the total amount.
  - 6 days before departure and less: 100% of the total amount.

You can pay your deposit by money transfer to the account of Nature Tours of Yukon, by cheque or by Visa or Master Card. Please pay the outstanding balance by money transfer or cheque not later than 30 days prior to the start of your trip.

**Please note:** All payment / bank costs are to be paid by remitter.  
All our prices are quoted in Canadian Dollars, GST will be added.

Conditions applicable to our tour packages:

- Should we be forced to change itineraries or locations due to circumstances beyond our control (e.g. forest fires, snow storms, road closures, avalanches, river levels), the new itinerary will be left to our discretion.
- No matter where you travel in the world, it is possible that conditions beyond anyone's control may alter your itinerary. If we incur expenses for unexpected logistical arrangements not covered in the printed itinerary, the cost will be evenly divided among the participants. We rarely encounter such a situation, but the policy is an industry "norm" of which we wish to inform you up-front.
- We will not take an unnecessary risk, if the circumstances are identified as too dangerous according to our judgment. In such situations, we sit tight until the danger subsides or we can arrange an egress strategy. The cost of such arrangements would be shared evenly amongst the participants.
- If you require evacuation for any reason, the expense incurred through the evacuation will be borne by the participant(s) evacuated. For this reason, we strongly suggest that all of our guests consider the purchase of travel insurance for protection against cancellation penalties and many other unforeseeable circumstances such as an emergency medical evacuation.
- We reserve the right to cancel a tour sixty (60) days prior to starting date if the determined amount of minimum participants has not been met. Clients who have made reservations on the concerned tour will be offered the opportunity to participate in the concerned tour against payment of a small-group surcharge, as indicated in our tour descriptions.
- Though it has never happened before, we reserve the right to cancel a trip up to fourteen (14) days prior to starting date. If we must cancel, a full refund will be made. If this occurs, we will endeavour to meet your needs with another trip at the earliest possible date.

