



STANDARD TERMS & CONDITIONS

We accept registrations on a first come, first served basis. You are encouraged to book early as we cannot overfill our trips. Upon receipt of your reservation request and deposit, we will send you the final details to aid in your preparation.

1 | DEPOSIT

A **non-refundable** deposit of 20% of the trip fee is required to hold your reservation.

The trip/service contract is in effect after receiving the 20% deposit payment.

The balance of the fee is due 30 days prior to the start of the trip.

2 | CANCELLATION FEES

Until 30 days before start of your trip: 20% of the total amount

29 to 15 days before start of your trip: 50% of the total amount

14 days or less before start of your trip: 100% of the total amount

We accept payments by money transfer and Interac E-transfer or by cheque to the account of Nature Tours of Yukon Inc.

Note:

All banking costs are expected to be paid by remitter. All our prices are quoted in Canadian Dollars, GST will be added.

3 | CHANGES

A fee may apply for changes in dates, trip itineraries and/or services after the booking confirmation/invoice is sent, and will be \$50 + 5% GST for each change.

Note:

In the event of a date change, the new travel dates must fall within the same calendar year. Moving the trip/service date to the following calendar year will be treated as a cancellation and rebooking and may be subject to fees. The cancellation fee applied will be based on the originally requested travel dates.

4 | CONDITIONS

- Should we be forced to change itineraries or locations due to circumstances beyond our control (e.g. forest fires, snow storms, road closures, avalanches, river levels), the new itinerary will be left to our discretion.
- No matter where you travel in the world, it is possible that conditions beyond anyone's control may alter your itinerary. If we incur expenses for unexpected logistical arrangements not covered in the printed itinerary, the cost will be evenly divided among the participants. We rarely encounter such a situation, but the policy is an industry "norm" of which we wish to inform you up-front.
- We will not take an unnecessary risk, if the circumstances are identified as too dangerous according to our judgment. In such situations, we sit tight until the danger subsides or we can arrange an egress strategy. The cost of such arrangements would be shared evenly amongst the participants.
- If you require evacuation for any reason, the expense incurred through the evacuation will be borne by the participant(s) evacuated. For this reason, we strongly suggest that all of our guests consider the purchase of travel insurance for protection against cancellation penalties and many other unforeseeable circumstances such as an emergency medical evacuation.
- We reserve the right to cancel a tour sixty (60) days prior to starting date if the determined amount of minimum participants has not been met. Clients who have made reservations on the concerned tour will be offered the opportunity to participate in the concerned tour against payment of a small-group surcharge, as indicated in our tour descriptions.
- Though it has never happened before, we reserve the right to cancel a trip up to fourteen (14) days prior to starting date. If we must cancel, a full refund will be made. If this occurs, we will endeavour to meet your needs with another trip at the earliest possible date.